

## **GUARANTEES AND WARRANTIES**

COMPETITOR guarantees that all products, when shipped, are free from manufacturing defects or faults and, used according to instructions, will perform to specifications. All claims for defect under our guarantee or warranty must be reported in writing to COMPETITOR. We reserved the right to request the return of such merchandise to our plant for inspection. Returned merchandise found defective under guarantee or warranty will be repaired or replaced. No claims for labor, cartage or other consequent damages will be allowed.

COMPETITOR provides a 3 year warranty on all Swim Lane Lines & Stor Reels and a 1 year warranty on Pace Clocks and Goggles. PER MANUFACTURERS GUIDELINES

## **CLAIMS**

Responsibility for safe shipment passes to the carrier upon consignment of merchandise to the carrier and the receipt by COMPETITOR of a signed Bill of Lading. Any claims for shortage or damage, whether concealed or obvious, must be filed with the Delivery Carrier by the Consignee. Shortages or discrepancies between contents of cartons and Packing List must be reported to COMPETITOR in writing within 5 days of receipt of shipment. Full details must be included.

## RETURN OF GOODS

No returns should be made without an authorization; freight collect will be refused by COMPETITOR. After receipt of an authorization number, the merchandise is to be shipped FREIGHT PREPAID in the manner and to the destination designated. New, unused lane lines, accepted by the company for credit as charged is subject to a minimum handling and restocking charge of 15-20%. Lane lines require labor to disassemble and/or restring. Other merchandise, if in new condition, typically is not subject to a restocking fee.